

ST. JOHNS COUNTY
SHERIFF'S OFFICE

ROBERT A. HARDWICK, SHERIFF



ANNUAL REPORT
2022



ST. JOHNS COUNTY

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THE ST. JOHNS COUNTY SHERIFF'S OFFICE GUIDING PRINCIPLES

MISSION STATEMENT

"Serve with Excellence"

VISION STATEMENT

"A trusted team of professionals ensuring St. Johns County is the safest place in the nation for families to live, work, and visit through collaboration, excellence, and leadership."

AGENCY MOTTO

"One team, One mission, One future"



2022 ANNUAL REPORT

SQUARE MILES
601 LAND
221 WATER



298,442
POPULATION OF
ST. JOHNS COUNTY

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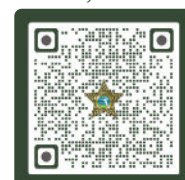
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Attend our Citizens Law Enforcement Academy!

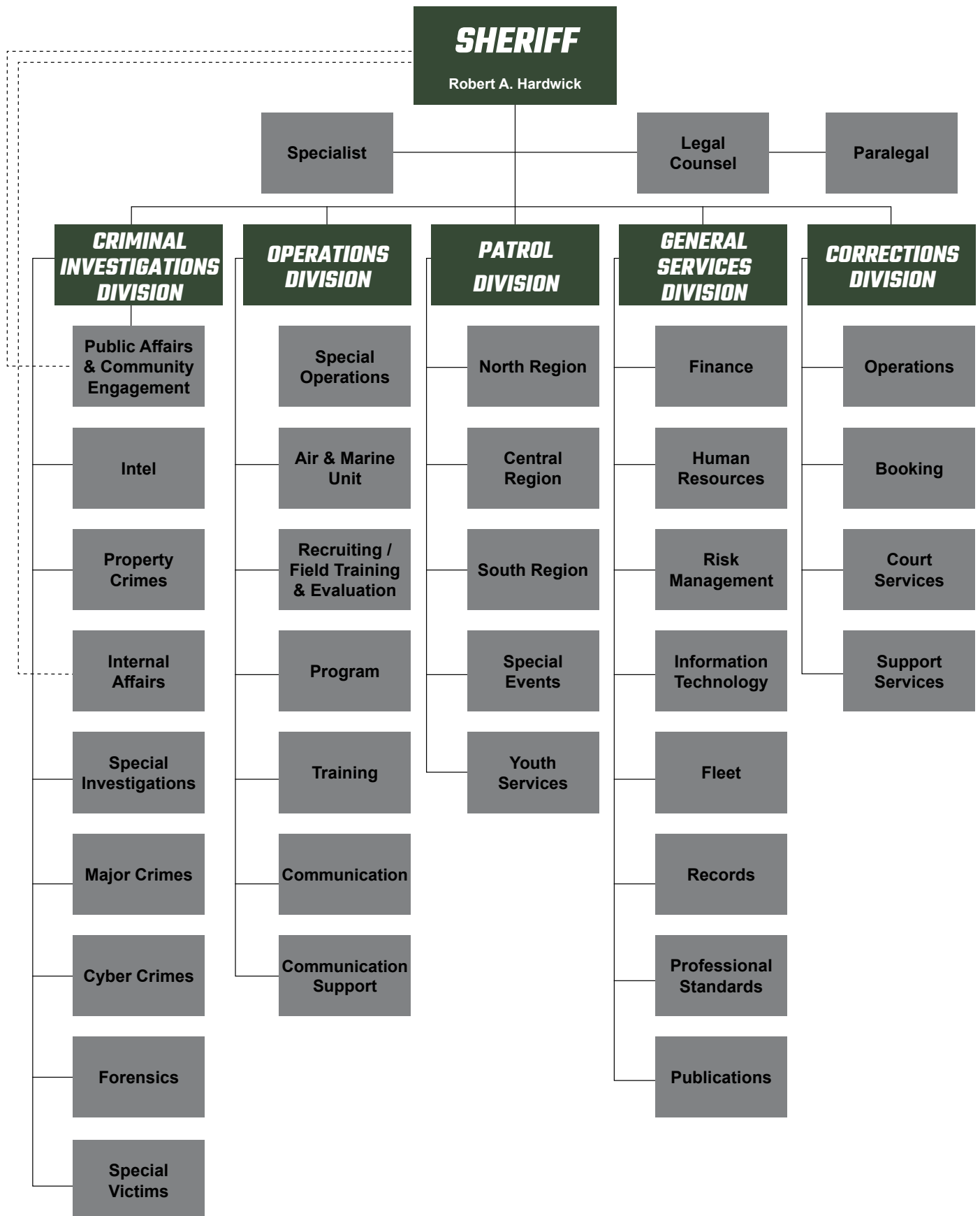
- *Experience Law Enforcement*
- *Go Behind the scenes*

For more information, scan or click QR code



or contact our Public Affairs and Community Engagement Team: pace@sjso.org.

ORGANIZATIONAL CHART

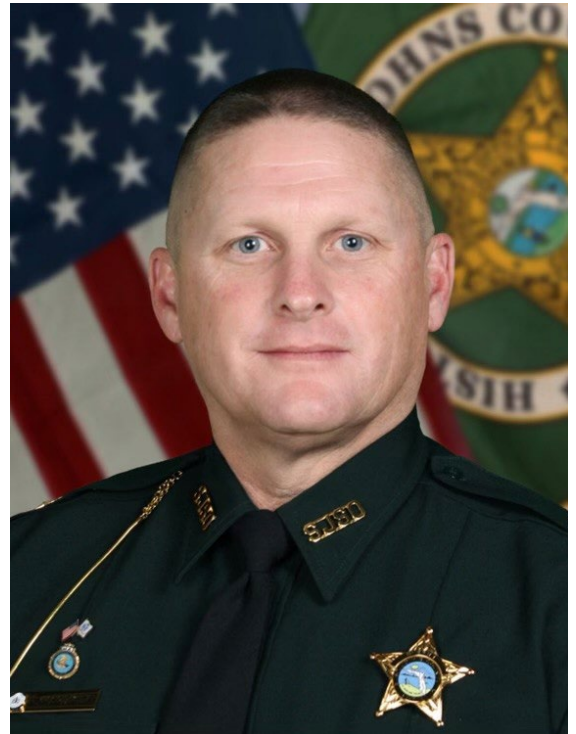


MESSAGE FROM THE SHERIFF

Dear St. Johns County Citizens,

It is my honor to present to you the 2022 St. Johns County Sheriff's Office Annual Report. This report highlights the great work your Sheriff's Office in St. Johns County has accomplished over the last year.

We had a number of priorities this past year to include increasing the salaries of our men and women. With the support of our citizens and the County Commission we were successful in that mission. Additionally, we have doubled down on technology based policing to fight crime. We mean it when we say if you commit a crime in St. Johns County, your journey will end here. We also had a great year in both recruiting and retaining the best men and women to serve our county.



As we look ahead, my goals are to continue to increase pay and benefits for our employees, provide first-class customer service to our citizens and visitors, and leverage technology to combat crime.

In closing, I want to thank you for your support of the St. Johns County Sheriff's Office. It is truly a privilege to serve you and it's my distinct honor to serve as your Sheriff. I am endlessly proud and humbled to be leading the best law enforcement agency in the best county in the State of Florida. We remain committed to serving you each day with excellence to make certain that our county is the best place to live, work, play, raise a family, and retire.

The relationship between this agency and our citizens is a community partnership. Should you have any questions, always feel free to reach out.

Sincerely,

A handwritten signature in black ink, reading "Rt A. Hll", which is a stylized representation of "Robert A. Hardwick".

Robert A. Hardwick

Sheriff

WORLD CLASS CUSTOMER SERVICE

"Thank you Sheriff Hardwick for walking my Dad into the dentist building! He enjoyed the chat and company!"



"I want to say a HUGE THANK YOU to these officers from the St. Johns County Sheriff's Department. Mikayla was so excited to see we were sitting next to real heroes ... I took her over so that she could say hello and thank them for what they do ... These guys answered ALL her questions listened to all of her stories and basically entertained her all through their lunch break! They definitely left an impression on Mikayla that will stick with her forever and I couldn't be more grateful."

"**EVERY** morning, Deputy Fuentes comes into the cafeteria and yells out "Good Morning Everybody" to all of the Access students before they head out to class. This small gesture of kindness has transformed into something the students look forward to as a fun, energetic, and happy start to their day! We surprised him with a t shirt this morning, thanking him for being our bright start to each and every day. He is the reason the students start their day with a smile, feel loved, and feel welcome!! 😊"



SERVING WITH EXCELLENCE

“Deputy Thompson came to the rescue of a sweet baby doe who fell into a 15 foot pit. A concerned citizen called the St. Johns County Sheriff's Office to let them know that the fawn fell into the hole. The citizens' dog saw the deer, ran after it, and fell into the pit also. Deputy Sean Thompson lifted the baby deer out of the pit, along with the help from two other individuals. Thankfully both animals were safe, sound and uninjured. The deer was old enough to live without her mother and was able to return to the wild. Well done, Deputy Thompson!!”



“... the privacy fence blew down during the storm at Valley Ridge Academy and my five year old daughter Lily and I called it in. Within maybe 10 minutes tops Deputy Stuart arrived on scene and pulled up alongside our golf cart to chat about the fence. My daughter Lily loves police officers so she got super excited and immediately started bombarding her with questions - Deputy Stuart incredibly was able to keep shifting between being super professional with me about the situation and super kind, nice and friendly with my daughter almost at the same time ... Deputy Stuart's professionalism and kindness, in my honest opinion, did more for community relations and positivity than any commercial or event could have done. Her immediately moving into action to get the fence up and unwavering kindness towards my daughter will not be forgotten and we can't thank her or the Sheriff's department enough. I am so glad we moved to St Johns County and have your Deputies here.”



PATROL DIVISION

**IF YOU COMMIT A CRIME IN ST. JOHNS COUNTY
“YOUR JOURNEY ENDS HERE”.**

The Patrol Division is under the command of Director Scott Beaver and is comprised of Road Patrol, Special Events and Youth Services.

ROAD PATROL

St. Johns County is divided into three geographical regions that run east to west from the St. Johns River to the Atlantic Ocean and north to south with boundaries strategically designed to optimize response times for calls for service.

NORTH REGION



*Captain
Jeremy Russell*

The North Region extends from the Duval County line moving south to International Golf Parkway. The North Region has a vast number of single family communities with their own unique features, and include many golf cart approved neighborhoods. The North

Region is also home to the annual The Players Championship (TPC) at Sawgrass which brings several hundred thousand visitors to this area each spring. Within a few minutes drive, visitors and residents have access to pristine beaches, shopping, and major airports.

Approximate Population143,972
Assigned Deputies. 48



12,861
OFFENSE REPORTS

NARCAN — NALOXONE
118 OVERDOSES
REVERSED

CENTRAL REGION



*Captain
Robert Dean*

The Central Region runs from International Golf Parkway south to County Road 207. The Central Region is rich with history that includes the oldest city in the nation St. Augustine, Castillo de San Marcos National Monument, and Anastasia Island. The Central Region is also home to

Flagler College and was the home for historic Florida Memorial University (1918-1968) in West Augustine.

Approximate Population62,006
Assigned Deputies. 48

SOUTH REGION



*Captain
Tim Burres*

The South Region extends south from State Road 207 and ends at the Flagler County line. The South Region has a large agricultural area that surrounds Hastings (est. 1890) which is known as the “Potato Capital of Florida.” The county Fairgrounds which is the venue for concerts,

community engagements and private events, Rails to Trails, Favor Dykes State Park and Fort Matanzas National Monument are also located in the South Region.

Approximate Population61,954
Assigned Deputies. 44

SPECIAL EVENTS



Special Events is comprised of Emergency Management and Traffic / DUI Units, Public Service Assistants (PSA), and Beach Services.

EMERGENCY PREPAREDNESS / MANAGEMENT UNIT

This Unit provides an organized and disciplined preparedness and response to unusual, prolonged incidents that would over-tax normal resources of the agency.



TRAFFIC UNIT

The primary responsibility of the Traffic/ DUI Enforcement Units is to investigate crashes in the county to include (THI) Traffic Homicide Investigation and traffic enforcement.

4,941 
TRAFFIC CRASHES

PUBLIC SERVICE ASSISTANTS (PSA)

Public Service Assistants (PSA) are responsible for traffic control for all public schools, minor traffic crashes, illegal parking enforcement, traffic control during crashes and special events. They also assist Road Patrol with reports on delayed crimes with no suspect.

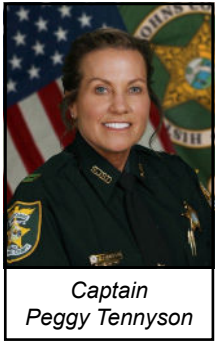


BEACH SERVICES

Beach Services Deputies are responsible for enforcing state law, county ordinance violations and assuring beach wildlife is protected on the county's 42 miles of beach stretching from Marineland to Ponte Vedra Beach.



YOUTH SERVICES



The Youth Services Unit is comprised of the Police Athletic League (PAL), Youth Resource Deputies, School Crossing Guards, a Juvenile Civil Citation Coordinator, and the Explorer Program.

POLICE ATHLETIC LEAGUE (PAL)

The Police Athletic League is a non-profit division of the St. Johns County Sheriff's Office which serves over 2,500 children annually through various sports programs and summer camps.



EXPLORER PROGRAM

The SJSO Explorer Post 911 is an orientation program for young people considering a career in criminal justice. The mission of the Post is to offer young adults ages 12-21 a behind the scenes look at the criminal justice field through training, practical exercises and community activities.

YOUTH RESOURCES

School safety and protection are the sole responsibility of those who service in the Youth Resource Deputy Unit. Youth Resource Deputies and Supervisors protect the county's 43 public schools. Not only does each deputy serve as the school's "guardian", the Youth Resource Deputy (YRD) provides prevention programs, assists with drills, tends to law enforcement functions, travels with students and staff out of the county on trips, sponsors school clubs and have been known to coach a school sport.

JUVENILE CIVIL CITATION

The Juvenile Civil Citation (JCC) Coordinator is a YRD who is primarily responsible for youth who have received a JCC. A JCC is a mechanism for first time misdemeanants to enter a structured community diversion program with no arrest record upon successful completion. The YRD overlooks, administers and monitors all aspects related to the recipient from when the juvenile is cited to the completion of any required programs.

SCHOOL CROSSING GUARDS

The Youth Services Unit includes 67 School Crossing Guards who are assigned to work 98 school posts at 20 schools. Additionally, the unit coordinates several community events such as Bicycle / Pedestrian / Stranger Danger training for second and third grade students, bicycle helmet fittings and donations.



18 APPS PARENTS SHOULD KNOW ABOUT

ST. JOHNS COUNTY SHERIFF'S OFFICE



LIVE.ME IS A LIVE-STREAMING VIDEO APP THAT USES GEOLOCATION TO SHARE VIDEOS SO USERS CAN FIND OUT A BROADCASTER'S EXACT LOCATION. USERS CAN EARN "COINS" AS A WAY TO "PAY" MINORS FOR PHOTOS.



CALCULATOR% IS ONLY ONE OF SEVERAL SECRET APPS USED TO HIDE PHOTOS, VIDEOS, FILES, AND BROWSER HISTORY.



HOLLA IS A SELF PROCLAIMED "ADDICTING" VIDEO CHAT APP THAT ALLOWS USERS TO MEET PEOPLE ALL OVER THE WORLD IN JUST SECONDS. REVIEWERS SAY THEY HAVE BEEN CONFRONTED WITH RACIAL SLURS, EXPLICIT CONTENT, AND MORE.



DISCORD IS AN APP THAT ALLOWS USERS TO TALK TO FRIENDS AND STRANGERS IN REAL-TIME VIA VOICE, TEXT, OR VIDEO CHAT WHILE PLAYING VIDEO GAMES. REVIEWERS SAY THEY HAVE BEEN CONFRONTED WITH RACIAL SLURS, EXPLICIT CONTENT, AND MORE.



ASK.FM IS KNOWN FOR CYBER BULLYING. THE APP ENCOURAGES USERS TO ALLOW ANONYMOUS PEOPLE TO ASK THEM QUESTIONS.



ROBLOX IS AN ONLINE GAMING PLATFORM WITH A CHAT FUNCTION. UNDERAGE USERS HAVE HAD ISSUES WITH SOLICITATION FROM SEXUAL PREDATORS.



WHATSAPP IS A POPULAR MESSAGING APP THAT ALLOWS USERS TO SEND TEXTS, PHOTO, VOICEMAIL, MAKE CALLS, AND VIDEO CHATS WORLDWIDE. WHATSAPP USES AN INTERNET CONNECTION ON SMARTPHONES AND COMPUTERS.



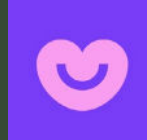
KIK ALLOWS ANYONE TO CONTACT AND DIRECT MESSAGE YOUR CHILD. KIDS CAN BYPASS TRADITIONAL TEXT MESSAGING FEATURES. KIK GIVES USERS UNLIMITED ACCESS TO ANYONE, ANYWHERE, ANYTIME.



WHISPER IS AN ANONYMOUS SOCIAL NETWORK THAT PROMOTES SHARING SECRETS WITH STRANGERS. IT ALSO REVEALS A USER'S LOCATION SO PEOPLE CAN MEET UP.



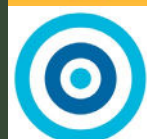
BUMBLE IS SIMILAR TO THE POPULAR DATING APP "TINDER" HOWEVER, IT REQUIRES WOMEN TO MAKE THE FIRST CONTACT. KIDS HAVE BEEN KNOWN TO USE BUMBLE TO CREATE FAKE ACCOUNTS AND FALSIFY THEIR AGE.



BADOO IS A DATING AND SOCIAL NETWORKING APP WHERE USERS CAN CHAT, SHARE PHOTOS, AND VIDEOS AND CONNECT BASED ON LOCATION. WHILE THE APP IS INTENDED FOR ADULTS ONLY, TEENS ARE KNOWN TO CREATE PROFILES.



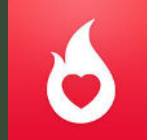
GRINDR IS A DATING APP GEARED TOWARDS LGBTQ+ PEOPLE. THE APP GIVES USERS OPTIONS TO CHAT, SHARE PHOTOS, AND MEET UP BASED ON A SMART PHONE'S GPS LOCATION.



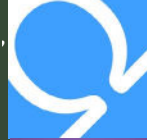
SKOUT IS A LOCATION-BASED DATING APP AND WEBSITE. WHILE USERS UNDER 17 YEARS OLD ARE UNABLE TO SHARE PRIVATE PHOTOS, KIDS CAN EASILY CREATE AN ACCOUNT USING A DIFFERENT AGE.



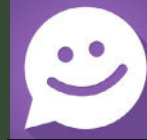
SNAPCHAT IS ONE OF THE MOST POPULAR APPS IN RECENT YEARS. WHILE THE APP PROMISES USERS CAN TAKE A PHOTO/VIDEO AND IT WILL DISAPPEAR, NEW FEATURES INCLUDING "STORIES" ALLOWS USERS TO VIEW CONTENT FOR UP TO 24 HOURS. SNAPCHAT ALSO ALLOWS USERS TO SEE YOUR LOCATION.



HOT OR NOT ENCOURAGES USERS TO RATE YOUR PROFILE, CHECK OUT PEOPLE IN THEIR AREA, AND CHAT WITH STRANGERS. THE GOAL OF THIS APP IS TO HOOK UP.



OMEGLE IS AN ONLINE CHAT SITE WHERE REGISTRATION IS NOT REQUIRED. USERS ARE ABLE TO CHAT ANONYMOUSLY VIA VIDEO, PRIVATE CHATS, OR GROUP CHATS. CHILD PORNOGRAPHY HAS BEEN AN ISSUE ON THIS SITE.



MEETME IS A DATING SOCIAL MEDIA APP THAT ALLOWS USERS TO CONNECT WITH PEOPLE BASED ON GEOGRAPHIC PROXIMITY. AS THE APP'S NAME SUGGESTS, USERS ARE ENCOURAGED TO MEET EACH OTHER IN PERSON.



TIKTOK IS A MOBILE DEVICE APP POPULAR WITH KIDS USED FOR CREATING AND SHARING SHORT VIDEOS. WITH VERY LIMITED PRIVACY CONTROLS, USERS ARE VERY VULNERABLE TO CYBER BULLYING AND EXPLICIT CONTENT.

FOLLOW SJSO ON SOCIAL MEDIA!



WWW.SJSO.ORG

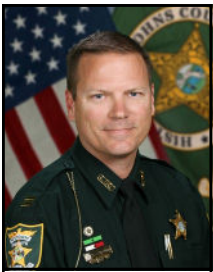


OPERATIONS DIVISION

WITH TRAINING AND EXPERTISE, WE ARE HERE TO SERVE

The Operations Division is under the command of Director Russ Martin. This division consists of over 100 sworn and civilian personnel with great varying areas of responsibilities.

OPERATIONS



Captain
Kevin Cronin

In 2022, the Operations Division law enforcement functions include the Training Unit, Aviation Unit, Marine Unit, Mounted Unit, Agricultural Unit, Recruitment, and all St. Johns County Sheriff's

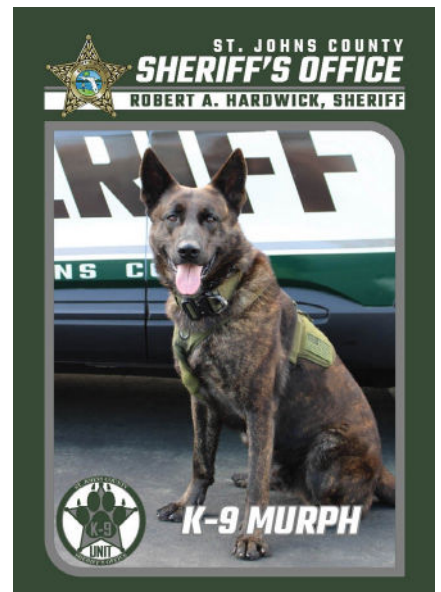
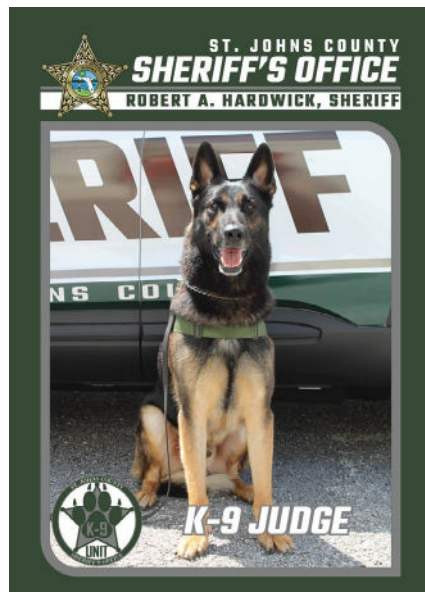
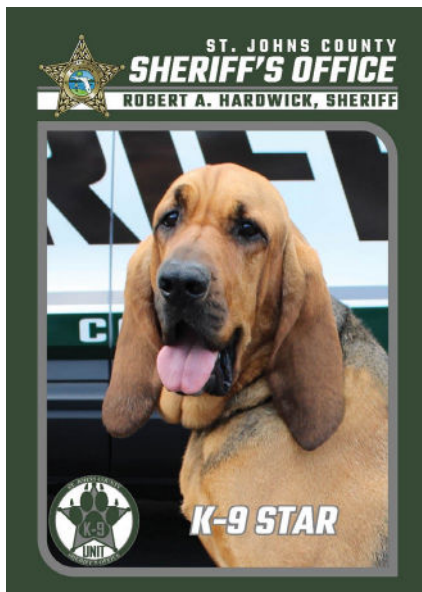
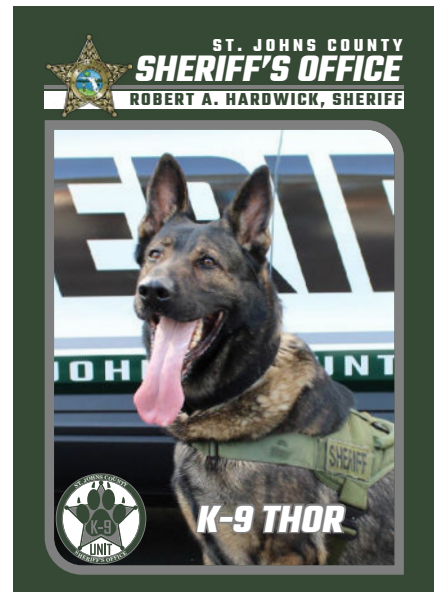
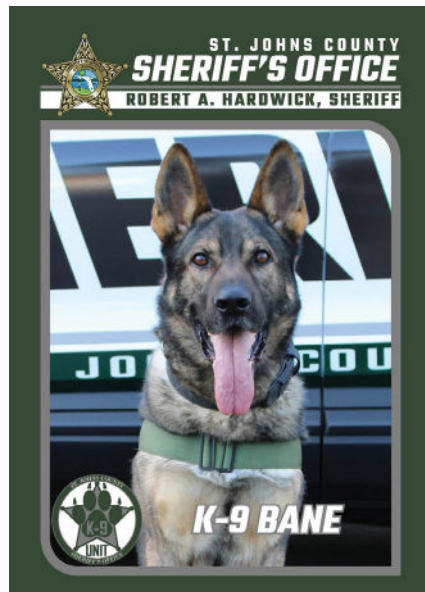
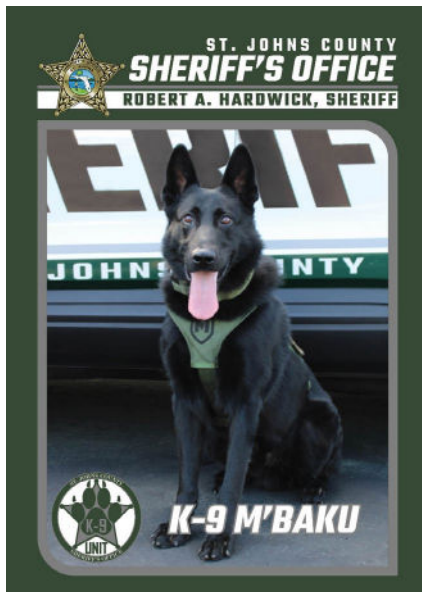
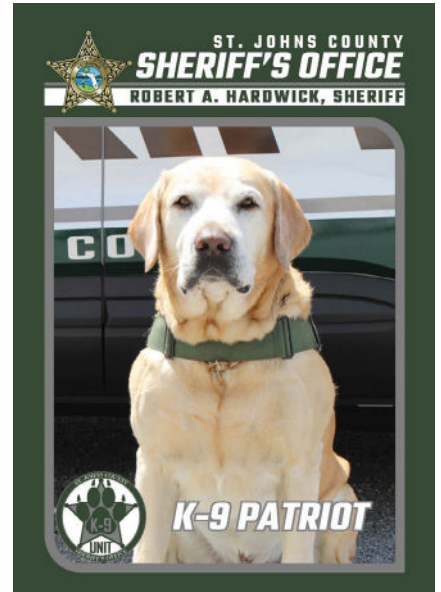
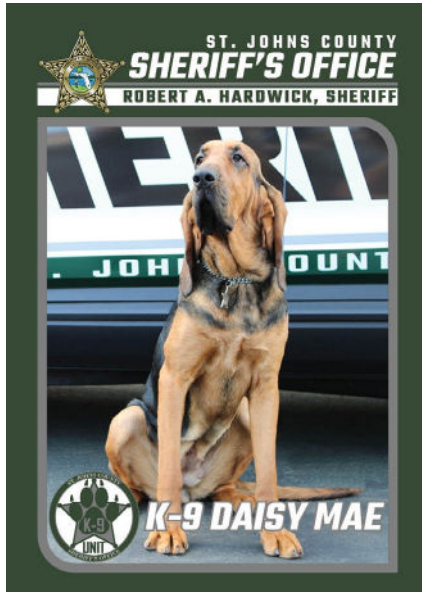
Office Special Teams. These diverse fields are managed by four lieutenants, each responsible for oversight, management and leadership of their respective sections.

SPECIAL TEAMS

Special Operations consists of nine teams, each with specialized equipment and personnel specifically trained to handle any emergency. These teams consist of: SWAT, SWAT Support, E.O.D. (Bomb), C.N.T. (Crisis Negotiations Team), C.L.E.T. (Clan Lab Enforcement Team), Field Force, Dive Team, K-9 Team, Safe Trak and Mobile Command/High Water Rescue Teams.



MEET OUR K9'S



AIR AND MARINE OPERATIONS

Air and Marine Operations is responsible for the Aviation Unit, Drone Team, Marine Unit, Mounted Unit, and Agricultural Crimes Unit. This diverse group of full time personnel handles all calls from the air, on water, or in wooded or sparsely populated areas. Their mission is to support all agency functions and provide resources to Patrol and Investigative Units that further the capabilities of these groups.



RECRUITING AND F.T.E.P

Recruiting and Field Training and Evaluation Program (F.T.E.P.) is responsible for the oversight of all recruiting efforts of the St. Johns County Sheriff's Office, as well as all training requirements of newly hired deputies. This training includes classroom and tactical components and includes mandatory and advanced training methods.

TRAINING

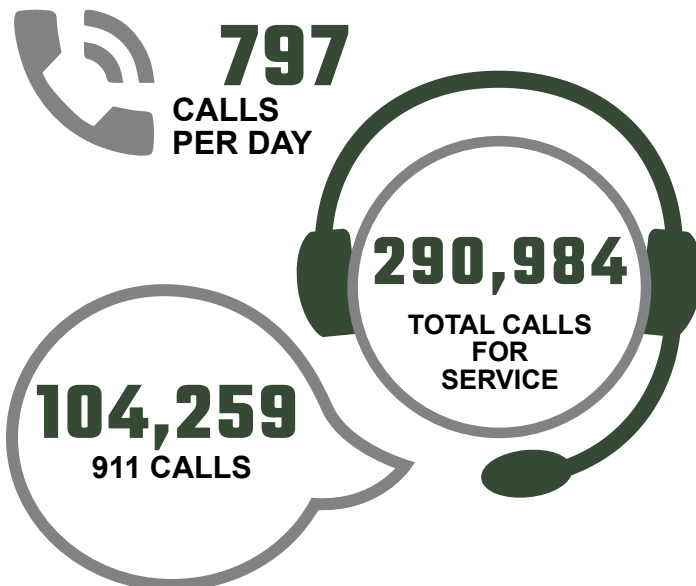
Training is responsible for all aspects of training for sworn personnel. This training includes leadership, management, and operational and tactical training. The SJSO Training Unit manages multiple training components each day and many hundreds of hours of training annually to our sworn members.



COMMUNICATIONS



The Communications Unit is comprised of Communications Training and Public Safety Telecommunicators (PSTs) who answer administrative calls, 911 calls, and dispatch calls for service, 24 hours a day, 7 days a week to all areas of St. Johns County. The Communications Center is the hub for all calls for service in St. Johns County for the St. Johns County Sheriff's Office, St. Augustine Police Department, St. Augustine Beach Police Department, and the National Park Service. Additionally, E-911/GIS, Switchboard, and Validations provide excellent service to the visitors and citizens of St. Johns County. From the training of our deputies and PSTs, to deploying of our specialty teams, and providing the technology needed to ensure emergency 911 calls are received and disseminated in moments of crisis, this unit is the lifeblood of our agency and the individuals who make up this unit are without a doubt our "Heroes in Headsets."

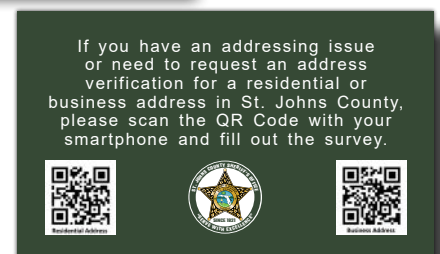
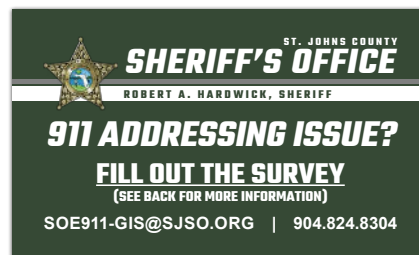


COMMUNICATIONS SUPPORT

The Communications Support Unit encompasses varying responsibilities to include our Validations, Quality Assurance, Communications Training, and the Switchboard. Our quality assurance program is a proactive step to ensure we achieve high standards in our handling of 911 calls. In 2022, over 3,000 random quality assurance reviews were completed. Additionally, our Validations team met with representatives from FDLE and FBI, and successfully completed multiple audits ensuring the agency's compliance with governing policies.

E-911 / GIS

E-911/GIS staff works with citizens and county agencies to ensure the addressing of St. Johns County is accurate and up-to-date. They also provide the technology needed to ensure a caller can be located when a call is placed. Since 2020, our E911/GIS area has been awarded over \$1.7 million in grant monies to support the county's 911 system.



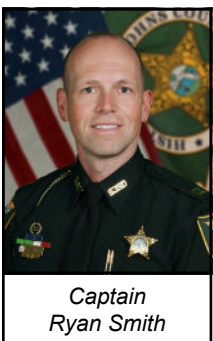


CRIMINAL INVESTIGATIONS DIVISION

FIGHTING CRIME WITH TALENT AND TECHNOLOGY

The Criminal Investigations Division (CID) is under the command of Director Howard “Skip” Cole. The Division is divided into two distinct areas under the purview of Captains Ryan Smith and Bill Werle. Captain Smith is responsible for the Real-Time Intelligence Center, Property Crimes, Special Investigations (Narcotics), and Internal Affairs. Captain Werle is responsible for Major Crimes, Special Victims, Digital Forensics, Internet Crimes Against Children (ICAC), and Forensics. The Criminal Investigations Division is staffed with approximately 90 sworn and civilian members that comprise a diverse workforce of subject matter experts uniquely qualified and equipped to respond to, and investigate, any type of criminal case, regardless of the severity of the crime. Our agency mission is to “Serve with Excellence” which is our guiding principal as we analyze all of our cases with a sense of urgency and focused detail to ensure justice and closure for all crime victims in St. Johns County.

INTELLIGENCE UNIT / REAL TIME INTELLIGENCE CENTER (RTIC)



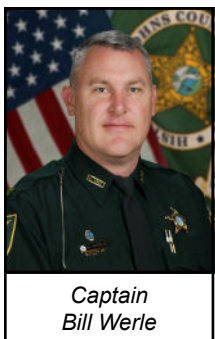
The Intelligence Unit and Real Time Intelligence Center (RTIC) is comprised of Intelligence Analysts who play a dual yet vital role. They carry a caseload with specialized investigative units and help them solve cases with technology and analytics. Simultaneously, they assist Patrol Deputies in real-time by providing support through



technological resources. This additional information is then utilized to further investigate cases, reduce crime, and/or save lives. Intelligence Analysts have various tools at their disposal, including, but not limited to: License Plate Readers, surveillance cameras, aggregation software, data mining software, and other advanced technologies.



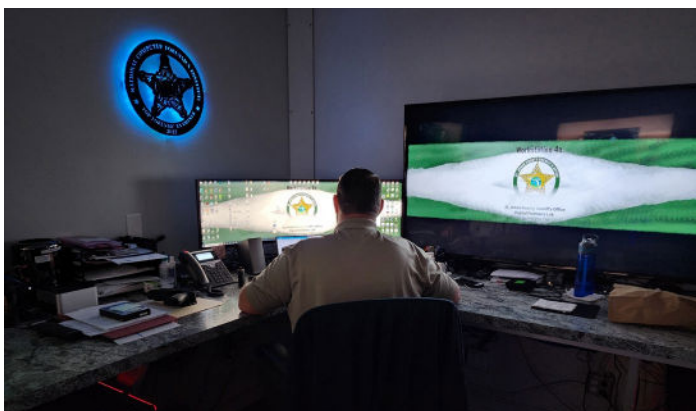
DIGITAL FORENSICS



Captain
Bill Werle

The Digital Forensics Unit is a team of highly trained detectives who examine electronic storage devices including cell phones, computers, vehicle infotainment systems and much more. Their work is

essential in solving a myriad of cases including murder and child exploitation investigations. The examiners must follow strict guidelines and procedures to ensure that all evidence is properly collected, stored, and analyzed. This includes following chain of custody protocols to ensure that evidence is not tampered with, or altered, in any way. The Digital Forensic Unit uses the latest advanced training, equipment and software, in a state of the art lab, to maximize their capabilities. Many local, state and federal law enforcement partners request our Digital Forensic Detectives to assist and examine their cases. In 2022, the Unit examined over 96 terabytes of data. To put this in perspective, the Library of Congress is approximately 10 terabytes of data if you digitized all of their library books. In the near future, all crimes will likely be intertwined with a digital forensic nexus. And that is why our detectives believe “There is nothing concealed that will not be made known”.



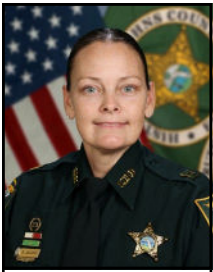


CORRECTIONS DIVISION

The Corrections Division is under the command of Director Jason Caban. Corrections is responsible for the care and custody of all inmates by ensuring they are appropriately booked, properly housed, have access to self-improvement programs, and their medical needs are satisfied. Director Caban is also in charge of our Civil/Warrants Unit, which processes and serves arrest warrants, eviction notices, injunctions, etc. In addition, he oversees the Bailiff's Unit, ensuring that they provide proper security for the Courthouse and Board of County

Commissioners building. Director Caban is assigned three captains to assist him in achieving divisional objectives.

JAIL OPERATIONS



*Captain
Sommer Adams*

This position functions as a liaison between other Bureaus, in addition to being responsible for all jail operations taking place inside the Main Unit and the Community Work Release Center (CWRC). These

operations fulfill a multiplicity of functions to include supervising and coordinating daily activities within each facility for both staff and inmates, these duties include, but not limited to; staffing of shifts, admissions and releases, recreation, visitation, serving meals, headcounts, medical visits, laundry exchange, programs, responding to emergency situations and inspections of housing areas for sanitation and security concerns.

6,657
BOOKINGS



459

**AVERAGE DAILY
INMATE POPULATION**

SUPPORT SERVICES



*Captain
Stephen Colson*

The Corrections Support Services Bureau is under the direction of a Corrections Captain. This position is responsible for the Programs, Re-Entry, Professional Development, Classifications, Inmate Communications, Accreditation, and Inmate Work Squad Units.

PROGRAMS AND RE-ENTRY

Inmates are provided opportunities for self-improvement and re-entry services through a vast array of programs including religious, substance abuse, mental health and educational programs by a team of professionals dedicated to making people a little better when they leave than they were when they arrived here. The team assists with providing job skills training, job placement, providing housing and obtaining documents vital to a successful re-entry into our community.

SPOTLIGHT:

RE-ENTRY

In 2022, the St. Johns County Sheriff's Office began renovating a building tethered to the main unit of the jail for the SJSO Re-Entry Center. Our Re-Entry team is taking this program to new heights, and with this building, are creating new and innovative methods to include: Career Fairs, Housing Fairs, DMV Identification Cards and/or Driver License, and a Computer Lab for GED testing, job applications, and many other programs which will be offered here in the jail.

Reunification — Helping homeless individuals with no local support reconnect with family or friends elsewhere

Transitional Housing — Resource partners which we rely on to assist with housing for those who qualify

Business Partners — Employers across the county have hired released inmates to fill much-needed job vacancies

Veteran Resources — Provide residential treatment with therapeutic support, mental health, and service dogs for individuals who served in the military and suffer from PTSD, depression, substance abuse, and homelessness

K9s for Warriors — Partnership with the well-renowned K9s for Warriors with a program which will teach inmates a valuable trade through three months of training service dogs which benefits the incarcerated, veterans, and rescue dogs.

Our recidivism rate went from 25% to 16% in just over a year. We are making a difference, and with everyone's help, we can continue to improve our community and people's lives.



PROFESSIONAL DEVELOPMENT

Responsible for conducting and coordinating all new hire training, annual in-service training, (IST) shift training, as well as managing special teams (Security Response Team, Rifle Team and Security Threat Intelligence Team) and an Intelligence Detective. The Intelligence detective collects, analyzes and disperses data related to crimes and other statistical data relevant to the agency in addition to communicating actionable intelligence in real time, filing charges for crimes committed within the jail, conducting investigations and following up on cases as they progress through the criminal justice system.

INMATE COMMUNICATIONS

Responsible for contracting and overseeing all inmate communications including visitation, mail services, inmate tablets and phones. The unit also works closely with our intelligence unit as well as responds to public records requests.

ACCREDITATION

The Accreditation Sergeant is responsible for compiling and maintaining all records required to verify our adherence to Florida Statutes, Florida Administrative Code, Florida Corrections Accreditation Commission (FCAC) and Florida Model Jail Standards (FMJS) as well as coordinating and conducting inspections.

INMATE WORK SQUADS

These squads consist of male inmates sentenced to the county jail for 364 days or less. Inmates are allowed to participate in the program provided they meet the criteria.

COURT SERVICES



*Captain
Misty North*

The Corrections Support Services Bureau is under the direction of a Corrections Captain. This position is responsible for Admissions and Releases, Bailiffs, Classifications, Court Services, Criminal Process, and the Transportation Unit.

ADMISSIONS AND RELEASES

Admissions and Releases (Booking) is responsible for admissions, arrests, intakes and releases of all adults and juveniles into the St. Johns County Detention Center.

BAILIFFS

Bailiffs provide security for the St. Johns County Courthouse, Tax Collectors Office and other government buildings located within the Judicial Complex.

CLASSIFICATION

Classifications Deputies interview and house inmates using current arrest information, criminal history, behavior, medical needs and past incarcerations.

COURT SERVICES

Court Services is responsible to process all criminal and civil court orders. Court Services executes orders of the courts in reference to property levying, execution of writs, receives and processes capias and arrest orders.

CRIMINAL PROCESS

Criminal Process Unit updates criminal and civil court proceedings for incarcerated adults and juveniles.

TRANSPORTATION

Transportation is responsible for the movement and transfer of inmates to court, external medical appointments and transfers to outside facilities.

SPOTLIGHT: THERAPY K9 SANDY



K9 Sandy is a Goldendoodle who is hypoallergenic and has minimal shedding. K9 Sandy and her handler SGT Carré are certified through the Brevard County Sheriff's Office as a Law Enforcement Investigative Therapy K9 Team. K9 Sandy's mission is to provide comfort and ease stress while in crisis through her presence.

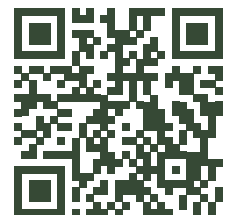


K9 Sandy has the following certification:

- AKC CGC
- AKC CGC Advanced
- AKC CGC Urban
- AKC Therapy Excellent
- United K9 Therapy K9 Team
- Paws and Stripes Therapy K9
- K9s For Warrior Therapy K9



Follow Sandy on
Facebook!





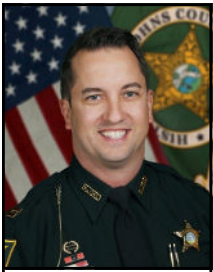
GENERAL SERVICES DIVISION



SUPPORTING THE MISSION

The General Services Division is under the command of Director Tara Wildes. The team is composed of the parts of the agency that bolster the mission of those on the front lines. From Human Resources to Risk Management, Records, Professional Standards and Publications, Information Technology, Finance, Procurement, Fleet and Facilities. We are over 80 individuals focused on providing what our first responders need to provide the best service possible to our community. While our skills may be disparate, our goal to serve with excellence is united.

OPERATIONS



Captain
Larry Durden

The General Services Operations Captain is responsible for the Sheriff's Office capital improvement projects, intergovernmental relations, development of strategies for future utilization of personnel, equipment, and resources, and ensures the Strategic Plan is updated annually. This position is also responsible for Fleet and Facilities Management and Information Technology Units.

FLEET AND FACILITIES

Fleet Management is responsible for the purchase, distribution, and maintenance of all agency vehicles, and mobile / portable radios.

Facilities Management is responsible for the maintenance of all agency occupied buildings.



INFORMATION TECHNOLOGY

Information Technology (IT) is responsible for the Operations Support and Software sections.

OPERATIONS SUPPORT

The Operations Support Section is responsible for the acquisition and management of all computer equipment, hardware and software, network management, cellular and desk telephones, and special projects.

SOFTWARE SUPPORT

The Software Support Section is responsible for the agency's purchasing and operation of software.



SPOTLIGHT: REACCREDITATION

On June 15, 2022, the St. Johns County Corrections Division was awarded reaccreditation by the Florida Corrections Accreditation Commission (FCAC) with the distinction of "Excelsior" status for the second time.

The St. Johns County Corrections Division received its initial accreditation by FCAC on June 22, 2004. The accreditation process is an essential element in the furtherance of professionalism within our agency. The standards are prevalent in our daily activities and serve as a benchmark for achieving the highest standards of proficiency. A team of FCAC assessors conducted an onsite assessment and examined all areas and processes within the Corrections Division, including: admissions (booking), classification, housing, sanitation, food service, personnel issues, fiscal activities, security, training, releases, and medical. Once completed, the assessment team unanimously recommended reaccreditation with Excelsior status. Excelsior status recognizes, and is limited to, agencies which have earned five continuous reaccreditations without any conditions.



HUMAN RESOURCES



Human Resources is comprised of two teams, Employment and Personnel.

EMPLOYMENT TEAM

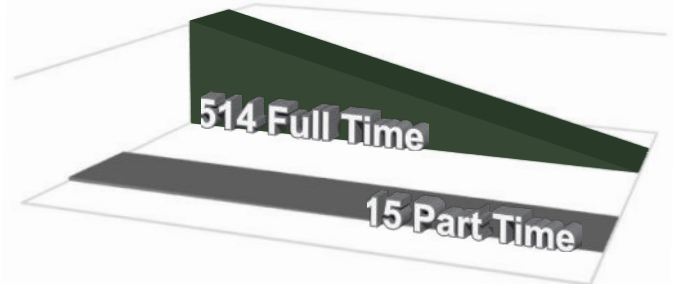
The Employment Team manages all applicants and the hiring process for the agency. In 2022, they processed a total of 1,615 applicants for 167 open positions. They also implemented a new hiring process, which improved the time from application to new hire orientation. In collaboration with the Training Unit, they developed a streamlined process for applicants to submit documents and fingerprints, complete pre-polygraph questionnaire and pre-employment testing all in one day.

In 2022, the Employment Team added a full time polygraph examiner. 257 applicant polygraphs were conducted. Additionally, the St. Johns County Sheriff's Office launched a partnership with a team of psychologists specializing in the care of first responders, which reduced the turnaround time for testing results.

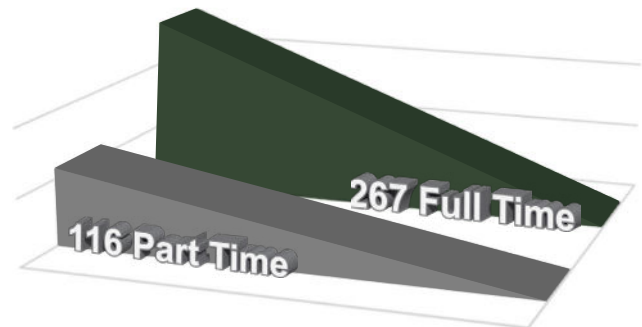
PERSONNEL TEAM

The Personnel Team is tasked with rigorously maintaining personnel files, contact information, position control, payroll, and performance management. The Personnel Team hosts quarterly ceremonies to welcome new members and their families to the St. Johns County Sheriff's Office. They are also responsible for the agency's promotional process which resulted in 28 promotions for 2022.

529 Sworn Employees



383 Civilian Employees



RISK MANAGEMENT

The Risk Team is responsible for managing programs which keep the members of the St. Johns County Sheriff's Office safe, healthy and financially fit. The Risk staff members manage the following programs: health, dental, prescription and vision insurance plans, Florida State Retirement System (FRS) pension and investment plans, flexible spending accounts, employee assistance programs, workers' compensation, Family Medical Leave, Affordable Care Act, Cobra administration, provider billing, wellness programs, deferred compensation plans, and liability contracts.

SHIELD PROGRAM

Mental Health Professionals contracted by the agency provide 24 hour access to individual consultation and support, attend unit briefings, psychoeducational workshops, team building, and unit-specific retreats. Shield's educational classes address relevant occupational, operational, and familial issues.

WELL-BEING PILLARS



SPOTLIGHT: RISK MANAGEMENT WELLNESS TEAM

The Risk Management Team is constantly finding new ways to take care of agency employees to help them lead happier, healthier lives! Here are a few examples:

- 4 Blood Pressure machines on-site
- Weight Watchers offered free for interested employees
- Mobile mammogram bus brought on-site quarterly
- Vaccination Clinics on-site for employees and retirees
- Offered dermatology and mental health visits through Teladoc
- Wellness Walls in Corrections

The Risk Management Team was awarded the First Coast Worksite Wellness Platinum Healthiest Company Award. The health and wellness of employees is proven to improve employee productivity and positively impact the overall cost of employer-provided health care.



FINANCE

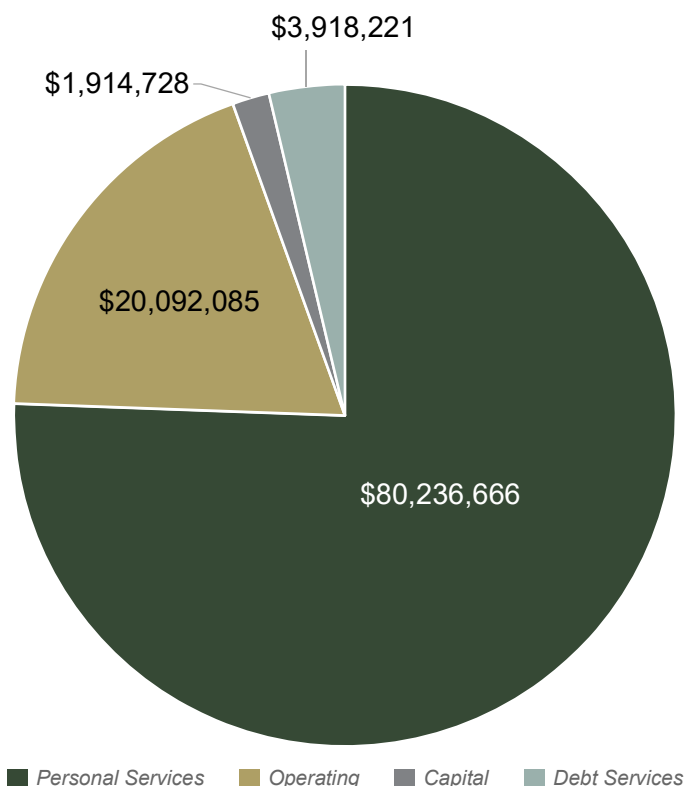


This team is comprised of members who manage the Budget, Payroll, and Munis Workflow. Our Budget team assists with creating and managing a \$110 million budget. Our Payroll section ensures our 969 employees are paid on a bi-weekly basis. The Munis Workflow Specialist works to ensure employees are in the system on proper shifts with the proper controls in place.

BUDGET / PAYROLL

This position is responsible for the coordination, development, implementation and fiduciary responsibility of the agency's budget.

Fiscal Year 2023 BUDGET



ACCOUNTING

Our Accounting section manages grants, travel, accounts payable, and capital assets. Additionally, this area works with outside auditors to make sure we are Generally Accepted Accounting Principles (GAAP) compliant regarding policies and procedures. Our Grants Specialist manages various grants awarded to our agency throughout the fiscal year. The Travel Specialist arranges travel and outside training for all employees including class registrations, hotels, airfare, and per diem. Our Accounts Payable team codes and pays all invoices and purchase cards as well as maintains our Purchase Order system. The Capital Assets team helps to inventory and reconciles 6,891 capital assets owned by our agency.

PROCUREMENT

The Procurement Team has recently moved from a 1,200 square foot warehouse into a 4,000 square foot warehouse enabling them to more efficiently manage all aspects of inventory including ordering, storage, receiving, shipping and issuing. This team is also in charge of the agency's annual inventory. Vending machines have been installed in our field offices allowing deputies to pick up supplies within their work area instead of having to come back to the central office.

SPOTLIGHT:

INCIDENT-BASED REPORTING SYSTEM

In 2022, The St. Johns County Sheriff's Office began implementing a new Incident-Based Reporting System that allows the agency to collect more comprehensive crime data. The transition is part of a major initiative nationwide to improve crime data collection by law enforcement, which is called NIBRS, or the National Incident-Based Reporting system. The Federal Bureau of Investigation oversees the collection of NIBRS data. Florida's version is called FIBRS, or the Florida Incident-Based Reporting System. The Florida Department of Law Enforcement will oversee the collection of FIBRS Data.

Previously SJSO and other law enforcement agencies throughout Florida used Summary-Based Reporting to collect and report crime data for the purpose of Uniform Crime Reporting data collection (UCR). The key difference is that Summary-Based Reporting only counts the most serious crime of a particular incident, while Incident-Based Reporting counts all crimes committed during an incident. This detailed data will aid the Sheriff's Office in developing a more complete and transparent overview of various crime types occurring in St. Johns County, in addition to helping to expedite identifying crime trends.

The new system will capture details on each single crime incident, as well as on separate offenses within the same incident. This new method of data collection will have a cumulative effect on combating crime issues and solving quality-of-life issues. Due to this change, crime statistics will initially appear to show increased numbers; however, this does not mean the crime rate is rising.



Sheriff Hardwick along with staff from our General Services and Corrections Divisions presented The Old Jail Museum with old SJSO jail log books.

ST. JOHNS COUNTY SHERIFF'S OFFICE

4015 LEWIS SPEEDWAY, ST. AUGUSTINE, FL 32084

904.824.8304 | WWW.SJSO.ORG

"SERVE WITH EXCELLENCE"



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