



SJSO PUBLIC AFFAIRS

MEDIA RELATIONS GUIDE

ABOUT US

The St. Johns County Sheriff's Office Public Affairs Unit (PAU) is comprised of three sections: Public Information and Media Relations, Social Media Management, and Multimedia Production. The team is responsible for internal and external communications with news organizations and the citizens of St. Johns County, photography, videography, studio productions, graphic design, and social media management. The PAU is staffed by the Office of the Sheriff Lieutenant, Corporal, Public Information Officer(s), and Multimedia Technician(s).



ST. JOHNS COUNTY SHERIFF'S OFFICE

CONTACT US

The SJSO Public Affairs Unit is open Monday through Friday from 8 a.m. to 5 p.m. During office hours, please contact us by email [preferred] or by phone.

Email: media@sjsso.org

Phone: 904-295-3578

Do you have a question?

Are you seeking to verify information regarding an investigation?

Would you like to set up an interview?

Please email media@sjsso.org to receive an efficient response to your request.

Contacting an individual member of our team could delay a response to your request.

After office hours, we recommend contacting our office by email for non-urgent matters. An on-call member of the public affairs team will respond to critical incidents and other urgent matters. If you choose to contact our office by phone, please leave a voicemail.

Please do not email media@sjsso.org to request copies of official documents, BWC footage, or audio recordings. You will be directed to submit your request through the Public Records Request portal.



ST. JOHNS COUNTY SHERIFF'S OFFICE

RECORDS REQUESTS

The St. Johns County Sheriff's Office Records Unit is responsible for fulfilling public records requests made by the public, including news organizations. The team gathers documents, statistics, makes redactions, and produces requested information. Requests are processed on a **first come first served basis**.

Do you need incident reports, mugshots, data, crash reports, body-worn camera footage, local records checks, or 911 call recordings?

Public records requests are submitted online. Online requests are received, tracked, and fulfilled electronically.

There are sometimes fees associated with records requests. Fees are based on Florida State Statute and correspond with the type of record requested and the amount of time it takes to fulfill your request. Estimates will be given prior to any work being done on requests that require significant payment.



ST. JOHNS COUNTY SHERIFF'S OFFICE

RIDE ALONGS

The public, including news organizations, can request a ride along with SJSO personnel.

CRITERIA:

- Participants must complete the ride along program background check.
- Once the background check is processed, applicants will be contacted by SJSO staff to complete CJIS training. This must be completed prior to any ride alongs.
- Participants must be at least eighteen (18) years of age.

This process can take weeks to complete.

Ride along application



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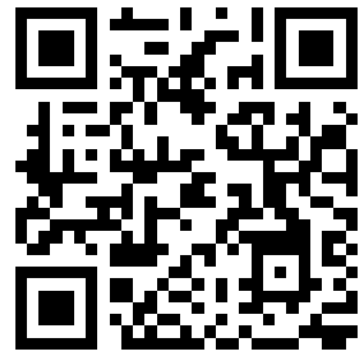
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SJSO UNLOCKED
A ST. JOHNS COUNTY SHERIFF'S OFFICE PODCAST

Launched December 2024

SJSO on LinkTree



Articles written on our website



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